

Presidential Salute

Florida International University



June 21, 2010

Dear University Community,

Join me in recognizing Charlie Blackwell, Refrigeration Mechanic, for going the extra mile in providing quality service to the FIU community. Charlie's nominator has indicated that he has provided over twenty-eight years of service to FIU and strives for service excellence every day, ensuring a comfortable work and learning environment. He is known to welcome and assist students, faculty and staff with genuine hospitality and will go out of his way to make a difference. His compassion to serve others and commitment to the Facilities Management Department is commendable. We are proud to have Charlie as a part of the FIU Family!

If you know someone else who is always delivering outstanding customer service, please nominate them today by [clicking here](#) - I want to know about them!

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark B. Rosenberg'. The signature is fluid and stylized, with a long, sweeping line extending upwards and to the right.

Mark B. Rosenberg
President