



October 16, 2009

Dear University Community,

Join me in recognizing Elizabeth Greb for going the extra mile in providing quality service to the FIU community. Elizabeth's co-workers indicated that she always takes on extra projects and tasks outside of her regular duties. She had excelled in the face of huge deadlines and last minute requests, making FIU a better place for students, researchers, faculty and staff. Her commitment to the College of arts and Sciences is commendable. We are proud to have Elizabeth as part of the FIU family!

If you know someone else who is always delivering outstanding customer service, please nominate them today by <u>clicking here</u> – I want to know about them!

Sincerely,

Mark B. Rosenberg

President