

Presidential Salute

Florida International University



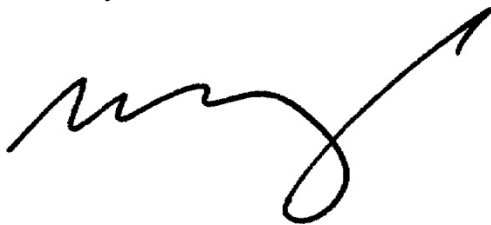
October 16, 2009

Dear University Community,

Join me in recognizing Frances Rodriguez for going the extra mile in providing quality service to the FIU community. Frances' co-workers indicated that she provided exceptional service during the presidential installation and continues to do so this football season as a customer care advocate. Her commitment to the Donor Relations team is commendable. We are proud to have Frances as part of the FIU family!

If you know someone else who is always delivering outstanding customer service, please nominate them today by [clicking here](#) - I want to know about them!

Sincerely,



Mark B. Rosenberg
President