

Presidential Salute

Florida International University



February 16, 2010

Dear University Community,

Join me in recognizing Nancy Ponn for going the extra mile in providing quality service to the FIU community. Nancy's co-workers indicated that she has provided over 30 years of service to the Children's Creative Learning Center, taking it from a two room pre-school to a state-of-the-art early education facility. Nancy is a leader and a mentor, and her commitment to her team is commendable. We are proud to have Nancy as part of the FIU family!

If you know someone else who is always delivering outstanding customer service, please nominate them today by [clicking here](#) - I want to know about them!

Sincerely,

A handwritten signature in black ink, appearing to read "Mark B. Rosenberg". The signature is fluid and stylized, with a long, sweeping tail that curves upwards and to the right.

Mark B. Rosenberg
President