



August 25, 2016

Dear university community,

Please join me in recognizing Roberta Coaches for her dedication and commitment to delivering excellent quality service to the FIU community. Roberta began her career at FIU on October 4, 1988 as a Program Assistant for Undergraduate Education, and has been serving as a member of the Center for Academic Success on the Biscayne Bay Campus since December 15, 2009. I have never worked with anyone who has a sharper sense of dedication to our students than Roberta.

Her nominator and the Director of the Educational Leadership Enhancement Program and Faculty Ombudsperson, Barbara Bader, describes Roberta as a valuable asset to any team. "In addition to having an in-depth knowledge of her responsibilities, Roberta is extremely knowledgeable about every facet of our institution. She is definitely the go-to person for staff and faculty alike."

Roberta is known to go above and beyond for the university and our students. Barbara also shares that "one of Roberta's many strengths is the empathy and understanding she has for all of our students. Rather than telling a student to call this number or go to this office, she makes the call and gathers the information for the student."

<u>Meet Roberta</u> and you will understand her passion for our students, faculty, staff and our great university community. We are proud to have Roberta as part of the FIU Worlds Ahead family!

I look forward to learning of the next candidate for the Presidential Salute. If you know someone deserving of this recognition, please let us know. To submit your nomination, please <u>click here</u>.

Sincerely,

Mark B. Rosenberg

President