

Presidential Salute

Florida International University



August 26, 2011

Please join me in recognizing Vilma Zamora for her dedication and unwavering commitment to delivering excellent quality service to the FIU community. Vilma has been a member of FIU for almost 25 years and she is currently a Coordinator of Administrative Services in Undergraduate Studies. Most recently, she also became a proud FIU alumna earning a Bachelor of Arts in Sociology.

Vilma has been described as a contributor of relentless energy and optimism in providing exceptional customer service. Her contributions were instrumental in helping launch the Cuban Research Institute (CRI), and the relationships she has nurtured within the university community have bolstered her success in managing the Undergraduate Education's Dean's Office. Dean Robertson describes Vilma's customer service skills as proactive, dynamic and responsive. "Vilma personifies dedication to excellence. She has a passion for it! She has a wonderful perspective on her work and life that allows her to always have a ready smile and laugh."

We are proud to have Vilma as part of the FIU *Worlds Ahead* Family! I look forward to learning of the next candidate for the Presidential Salute. If you know someone deserving of this recognition, please let us know. To submit your nomination, please [click here](#).

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark B. Rosenberg'. The signature is fluid and cursive, with a long, sweeping tail.

Mark B. Rosenberg
President